



Phone: (918) 282-7621 Online: www.GotPest.com

Bed Bug Preparation: Customer Responsibility

- A clutter-free environment must be provided. EnviroTech Exterminating has the right to decline service to any customer that has not provided a clean and free of clutter home
- Strip the bed(s) and launder all sheets, pillowcases, mattress pads, and blankets. Leave beds stripped till after service
- Remove items from bedroom closet(s) and place in sealed plastic bags. Floors should be free of items
- Remove everything from dresser drawers, nightstands, and dressing tables and place in sealed plastic bags.
- Have all clothing and fabrics laundered (hot wash / hot dryer cycle) or dry-cleaned. Do not put back till after treatment is performed
- Remove drapes and have them laundered, dry cleaned, or replaced unless a Heat Treatment is being performed
- Discard cardboard boxes, shoeboxes, paper and plastic bags, old newspapers, stacks of magazines, and similar items in all potentially infested rooms.
- Vacuum all infested rooms, including the floor, mattresses, bedsprings, couches, chairs, closets and closet shelves, shoes, inside dresser drawers and bedside drawers. Vacuum bags are to be placed in a sealed plastic bag and discarded. Remove vacuum or call for further instructions on what to do with vacuum.
- Discarding of any compromised (ripped / torn) materials or heavily infested items may be required.
- Dismantling of bed frames and other items are advised for chemical treatments. This is the customer's responsibility
- Should the box spring remain, removal of the cheesecloth underside is required. It is the customers responsibility to remove all cheesecloth's
- Zippered Bed Bug mattress / box spring encasements should be purchased. This is the customers responsibility. These are available at numerous department stores. Please make sure they are an exact fit to you're beds and box springs.
- Before removing all bagged items the client should inspect for pest activity. Keep bagged items out of home until all items can be properly washed, dried, sanitized to bring back in home. Do not bring bags back into home.
- The client should not touch or move any monitoring device placed by the technician.
- "Booster" Follow-Up insecticide treatments MUST NOT be performed by the client.
- You're vehicle could have bedbugs. You need to clean it and consider having the carpets steam cleaned. EnviroTech Exterminating does not treat automobiles.
- Bed bugs are hitchikers and are easy to spread. It is you're responsibility to do all possible not to reinfest you're dwelling or spread bed bugs. It's just as easy to get them the second time as it is the first.

Preperation for service is the customers responsibility